



PUBLIC INTEREST ADVOCACY CENTRE
LE CENTRE POUR LA DÉFENSE DE L'INTÉRÊT PUBLIC

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October 22, 2013

Canadian Radio-Television and
Telecommunications Commission
Ottawa, ON
K1A 0N2

BY ACCESS KEY

Attention: Mr. John Traversy, Secretary General

Dear Mr. Traversy:

**Re: Part 1 Application by the Public Interest Advocacy Centre and
Consumers' Association of Canada Regarding Certain Telecommunications
Service Provider Billing Practices (Pay for Paper Bills)**

The Public Interest Advocacy Centre ("PIAC") and the Consumers' Association of Canada ("CAC") hereby make an application to the Commission under Part 1 of the *CRTC Rules of Practice and Procedure* to issue certain directives to the Respondent Telecommunications Service Providers (collectively, "TSPs") regarding fees these providers have been charging for providing billing in a paper format.

Electronic service of this application has been made to the respondents by e-mail, with the associated attachments. This application has also been posted to PIAC's website at <http://www.piac.ca>.

Yours truly,

Original signed

John Lawford
Counsel for PIAC and CAC

Cc: Bell Aliant Regional Communications, Limited Partnership, Bell Canada, MTS Inc., Saskatchewan Telecommunications, TELUS Communications Company, Data & Audio Visual Enterprises Wireless Inc. (Mobilicity), Globalive Wireless Management Corp., Yak Communications (Canada) Corp., Public Mobile Inc., Novus Entertainment Inc., Shaw Telecom Inc., Rogers Communications Partnership, Vidéotron G.P., Brooke Telecom Co-operative Limited, Bruce Telecom, CityWest Telephone Corporation, Cochrane Telecom Services, CoopTel coop de telecommunication, Execulink Telecom Inc., Gosfield North Communications Co-operative Limited, Huron Telecommunications Co-Operative Limited, La Cie de Téléphone de Courcelles Inc., La Compagnie de Téléphone de Lambton Inc., La Compagnie de telephone de St.-Victor, La Compagnie de telephone Upton Inc., Lansdowne Rural Telephone Company Ltd., Mornington Communications Co-operative Limited, Nexicom Telecommunications Inc., North Frontenac Telephone Corporation Ltd., NRTC Communications, O.N. Tel Inc. (Ontera),

Quadro Communications Co-operative Inc., Roxborough Telephone Company Limited, Sogotel Inc., Téléphone Milot Inc., TBayTel, Téléphone de St.-Éphrem inc., Téléphone Guèvremont Inc., WTC Communications, Tuckersmith Communications Co-operative Limited, Wightman Telecom Ltd., All Communications Network of Canada Co., AOL Canada Inc., Convergia Networks Inc., Distributel Communications Limited, DERYtelecom Inc., Fibernetics Corporation, Gold Line Telemanagement Inc., International Comwave Telecommunications, Iristel Technologies Inc., Maskatel Inc., Primus Telecommunications Canada Inc., Sears Connect Inc., SSi Micro Ltd., TekSavvy Solutions Inc., Télécommunications Xittel Inc., Vancouver Telephone Company Limited, Vonage Canada Corp., Westman Media Cooperative Ltd., Xplornet Communications Inc.

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